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Attorney Docket No. 9400-32

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application: Duane Firman

Application No.: 10/624,160

Filed: July 21, 2003

For: *Methods, Systems and Computer Program Products for Correcting Errors in Service Orders*

Confirmation No. 6490

Group Art Unit: 2179

Examiner: Tuyetlien T. Tran

Date : February 26, 2007

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE TO  
OFFICE ACTION DATED NOVEMBER 30, 2006**

Sir:

Responsive to the Office Action dated November 30, 2006, please amend the above-identified application as shown.

If any extension of time for the accompanying response or submission is required, Applicant requests that this be considered a petition therefor. The Commissioner is hereby authorized to charge any additional fee, which may be required, or credit any refund, to our Deposit Account No. 50-0220.

**A Listing of the Claims begins on page 2 below.**

**Remarks begin on page 6 below.**